



Tough Toys for Tough Play™

Thank you for your EquiSpirit purchase.

Your four-legged friends will enjoy playing with the ball as much as you enjoy watching them.

This 40" or 25" EquiSpirit Horse ball is great for free play or mounted games. Featuring a durable ABS bladder, 100% double knit polyester cover, plug, instructions, and a 30-day warranty against manufacturer's defects. EquiSpirit Balls can give your horse years of play.

INSTRUCTIONS

- 1. Inflate immediately upon purchase.**
- 2. Unfold the bladder until flat.** Find the plug and position the bladder with the plug facing to the right or left.
- 3. Roll the bladder up from the bottom to the top just like a sleeping bag.** Roll the bladder as tightly as possible. The bladder should now be oblong in shape.
- 4. Insert into the covering with the end with the plug going in last.** Twist the bladder a little and it should slide into the cover.
- 5. Remove the plug to inflate the bladder.**
- 6. Use a double-action hand pump to inflate. You may also use an air compressor or gas station tire inflator.** If you are using an automatic method of inflation, blow up the ball until it gets firm, let it set for 30 seconds, and then repeat until the ball is completely inflated.

7. NOTE: The 40" bladder will become tight at 24"-28" and the 25" bladder will become tight at 13"-15"; **KEEP inflating the ball until the cover is smooth with no wrinkles.** When properly inflated, cover should be taut and unable to be pinched with fingers.

8. Replace the plug and secure the velcro.

9. Let sit for 24 hours.

INFLATION WARNING

Your EquiSpirit Bladder MUST be inflated tight to the cover. Improper inflation may void 30-day warranty.

We HIGHLY recommend taking a photo of your ball upon initial inflation.

WARNINGS

- 1. Do not over-inflate or under-inflate the ball.**
- 2. Keep away from heat or open flame.**
- 3. Avoid contact with sharp objects.**
- 4. Be safe! Horses can get very excited when playing with their ball.**
- 5. Supervision is recommended.**
- 6. Some horses may be timid of the ball at first. Take your time properly introducing him/her to it.**

STORAGE

- Do not store in extreme temperatures.
- When not in use, the ball should be stored a room temperature.
- Store the ball fully or partially inflated if possible. If that is not possible, store it flat.

WASHING INSTRUCTIONS

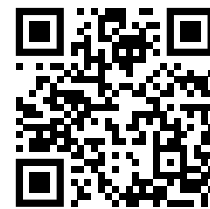
- To wash the outer cover, deflate the inner bladder completely and remove the bladder from the outer cover.
- Turn cover inside out and wash in cold water using laundry detergent.
- DO NOT use bleach.
- Dry with LOW HEAT or drip dry.
- After the cover is dry, insert the bladder back into the cover being careful to position the inflation hole near the cover opening. Re-inflate ball.

FIXATION WITH THE FLAP

Some horses may get fixated with the Velcro flap and can possibly tear it off. This is NOT covered by the defect warranty. If this is the case with your horse, use a strong essential oil or "Bitter Apple" product on the flap to deter or supervise them during play.

INSTRUCTION VIDEO

You can also refer to our instruction video at EquiSpiritUSA.com/instructions/



Please scan this QR Code to view the video.

DISCLAIMER

Assumption of Risk: All equestrian, canine, and animal activities are inherently dangerous and all risk is assumed by the animal owner. **Supervision is recommended for all animal use of EquiSpirit USA products. Not intended for human use.**



WARRANTY

EquiSpirit™ Ball comes with a 30-day warranty against manufacturer's defects. 30-day warranty period begins 3 days after shipping.

Warranty requirements:

1. Inflation instructions and warnings MUST be followed.
2. Punctures from sharp objects, thorns, goat head stickers, branches, etc. are NOT covered.
3. Damage from horse bites due to under-inflation are NOT covered.
4. Damage resulting from use other than for intended purpose is NOT covered.

REPLACEMENT PROCEDURES

1. **Email sales@tigertailusa.com or call 206-395-7811 x 101 with details.**
2. We will evaluate if replacement is warranted.
3. Proceed with one of the 2 options:
 - A Send entire product, or just the defective component to us. We will inspect the possible defect. If warranted, we will send replacement and refund your shipping cost. Turnaround time, approximately 14 days.
 - B Send entire product, or just the defective component to us. Purchase a new product or component. If warranted, after inspecting the returned item, we will refund you for the product or component and your shipping cost. Turnaround time for replacement, approximately 3 days. Turnaround time for refund, 2 weeks.

WARRANTY FORM

Please complete the Warranty Form. Send form and defective ball or component to **8504 S 228th St. Kent, WA 98031**. We suggest contacting us first before sending.

Name: _____

Address: _____

Phone: _____

Email: _____

Invoice #: _____

Place of Purchase: _____

Date of Purchase: _____

Details: _____



FAQ

1. How do I inflate my EquiSpirit ball?

The best way to inflate any of our products that are 40" in diameter and under is by using a double-action hand pump. This will ensure that the bladder is not inflated faster than it can adjust to its new size. If you wish you may use an air compressor or gas station tire inflator using the instructions in the next sentence. **If you are using an automatic method of inflation blow up the ball until it starts to get firm, let it set for 30 seconds and then add more air until the ball is completely inflated.**

2. I am using a compressor to inflate my 40" ball but it won't inflate over 28" high, what am I doing wrong??

You are doing nothing wrong; the compressor you're using does not have enough PSI to fully inflate the ball. When the internal bladder reaches a size larger than 24-28" (for a 40" ball) the compressor has to not just push air into the bladder but also has to overcome the bladder's wanting to pull in on itself. Try using a stronger compressor or use the tire inflator at your local gas station. Make sure you follow the inflation guidelines found in question #1.

3. The cover for my ball is too big. Did I get the wrong size bladder?

The bladder you got is the right size for the covering. Think of the bladder as more like a balloon than an actual ball. It will become tight at between 24-28 inches (or at 13-15 inches for a 25-inch ball) but will expand out to fill the covering.

4. I am trying to use a sports ball inflator with a needle to inflate my ball but it won't fit into the hole.

A normal sports ball inflator will not work with our products. We recommend using a double-action hand pump. If you do not have a hand pump then you can use an air compressor see question #1.

The reason the adaptor will not fit into the ball bladder is that the plug is still in the bladder. **Remove the plug before attempting to inflate.**

5. How do I remove the plug from my ball's ABS bladder?

The easiest way to remove a plug is by using a spoon. If you do not have a spoon then you can use a pair of needle-nosed pliers although any kind of pliers will work. Take care not to puncture the bladder or pinch your fingers during removal.

6. How long do the EquiSpirit™ Balls last?

If left properly inflated the ABS bladder can last 1.5 years or more.

7. When our horse is done playing with the ball, how do you recommend storing it?

The best way to store your EquiSpirit™ ball is to leave it inflated and stored in your garage or basement. If you cannot leave it inflated then deflate the ball fully, lay it out flat and store at room temperature. Prolonged exposure to intense cold or heat may cause bladder to prematurely weaken.

8. My ball loses air during the night; is there a leak?

Due to the fact that air expands when heated and condenses when cold, there will be a slight deflation in the air pressure in the ball. If your region gets cold during the night, place the ball in the sun and allow the air to expand and refill the ball prior to play. However, **if the ball starts losing air within the first 24 hours, contact us.**

9. The covering to my ball is dirty, how do I wash it?

To wash the cover, remove the bladder from inside the ball and wash in cold water using ordinary laundry detergent. Turn cover inside out. Do not use bleach. After washing either allow the cover to drip dry or use the low heat setting on your machine. The bladder **MUST** be removed before washing the cover.